

[Your Full Name]

[Phone Number] | [Email Address]

[LinkedIn Profile] | [Portfolio/GitHub Link]

[Date]

[Hiring Manager Name]

[Company Name]

[Company Address]

Dear [Hiring Manager Name], Re: Application for Technical Customer Success Specialist I am writing to express my interest in the Technical Customer Success Specialist position at [Company Name]. With a background spanning both technical troubleshooting and client relationship management, I am confident in my ability to help [Company Name]'s customers maximize the value of your [Name of Product/Platform]. In my previous role at [Previous Company], I managed a portfolio of [Number] enterprise accounts, maintaining a retention rate of [Percentage]. I specialized in bridging the gap between complex technical requirements and business outcomes. Notably, I [Briefly describe a technical achievement, e.g., automated an onboarding workflow or resolved a recurring API integration issue], which resulted in [Specific Result/Metric]. What attracts me to [Company Name] is your commitment to [mention a specific company value or recent product launch]. I am particularly skilled in:

- Technical Account Management & Implementation
- SaaS Architecture & API Troubleshooting
- Data Analysis & Health Scoring
- Cross-functional collaboration between Engineering and Sales

I am eager to bring my technical proficiency and proactive success strategies to your team. Thank you for your time and consideration. I look forward to discussing how my skills align with the goals of [Company Name]. Sincerely,

[Your Name]